

## **The Waste Batteries & Accumulators Regulations 2009 - Industrial Batteries**

As a producer of industrial batteries under the Waste Batteries and Accumulators Regulations 2009, we at Cell Pack Solutions Ltd produce Alkaline, NiMH, NiCd and Lithium Thionyl Chloride. We are obliged to take back free of charge waste industrial batteries supplied to an end user for treatment and recycling. We are required to do this in any calendar year we place new industrial batteries on the market. If any of our customers or in certain cases other end users, require us to take back industrial batteries, they should contact us via email at [info@cellpacksolutions.co.uk](mailto:info@cellpacksolutions.co.uk) or via telephone on 0191 496 9999. We will agree the necessary arrangements for the return, proper treatment and recycling of the waste industrial batteries.

### **Take Back of Industrial Batteries**

To register your interest in this service please contact us by telephoning 0191 496 9999 and quote "Take-Back Scheme". Please note that batteries sent to Cell Pack Solutions are at cost to the sender and batteries must not be returned without prior arrangement.

### **Questions and Answers**

#### **Q: What is the definition of an industrial battery?**

- (i) Designed exclusively for professional or industrial uses, e.g. as backup and emergency supplies of electricity
- (ii) Used to power machines and vehicles such as forklifts or wheelchairs
- (iii) Unsealed but are not automotive batteries, or
- (iv) Sealed but are not portable batteries.

#### **Q: How should I return industrial batteries to Cell Pack Solutions?**

You must first contact us to register your return and to receive a returns reference RMA number. Batteries must be packed safely and in accordance with the regulations laid down by the courier you intend to use.

#### **Q: Can I return any type of battery to Cell Pack Solutions?**

Generally speaking yes. Whilst we are strictly speaking registered as a producer due to the fact we are a prime Importer of Lithium Thionyl Chloride Batteries, we do have expertise in disposal for other types and we are happy to advise the correct path to disposal.

#### **Q: I am in the EU but not in the UK, can I return my industrial battery to Cell Pack Solutions in the UK?**

Unfortunately not, you must contact the original producer that put the battery on the market in your EU country.

#### **Q: I have a lot of industrial batteries to return, can I deliver them to Cell Pack Solutions myself?**

Yes, but contact us first so we can prepare for your delivery and we can advise the most cost effective method.

#### **Q: My courier is refusing to collect my industrial batteries stating that they are dangerous goods. What should I tell them?**

Please contact Cell Pack Solutions and we will advise the best way to proceed.

**Q: Can I return laptop computer batteries too?**

Unfortunately not, due to the scope of the current legislation Cell Pack Solutions can only take back industrial batteries. Laptop computer batteries (even Lithium-Ion ones) are classified as portable batteries. To arrange take back of these types of batteries please contact the original producer.

**Q: Can I return a car battery to Cell Pack Solutions?**

No, automotive batteries are collected under a different scheme. Members of the public with waste automotive batteries can take them to their local council's civic amenity site or recycling center. Most garages or businesses that sell automotive batteries will take back used batteries when you buy a new one.

**Q: What if I wish to find an alternative method of Disposal?**

Cell Pack Solutions recommend the services of G&P Batteries. G&P are the UK's leading waste battery collection and battery recycling specialist, offering a prompt, reliable and cost effective service for the collection and compliant recycling of every kind of battery or battery powered appliance used in the UK including stand-by and back-up batteries. You can visit their website at <http://www.g-pbatt.co.uk/>.